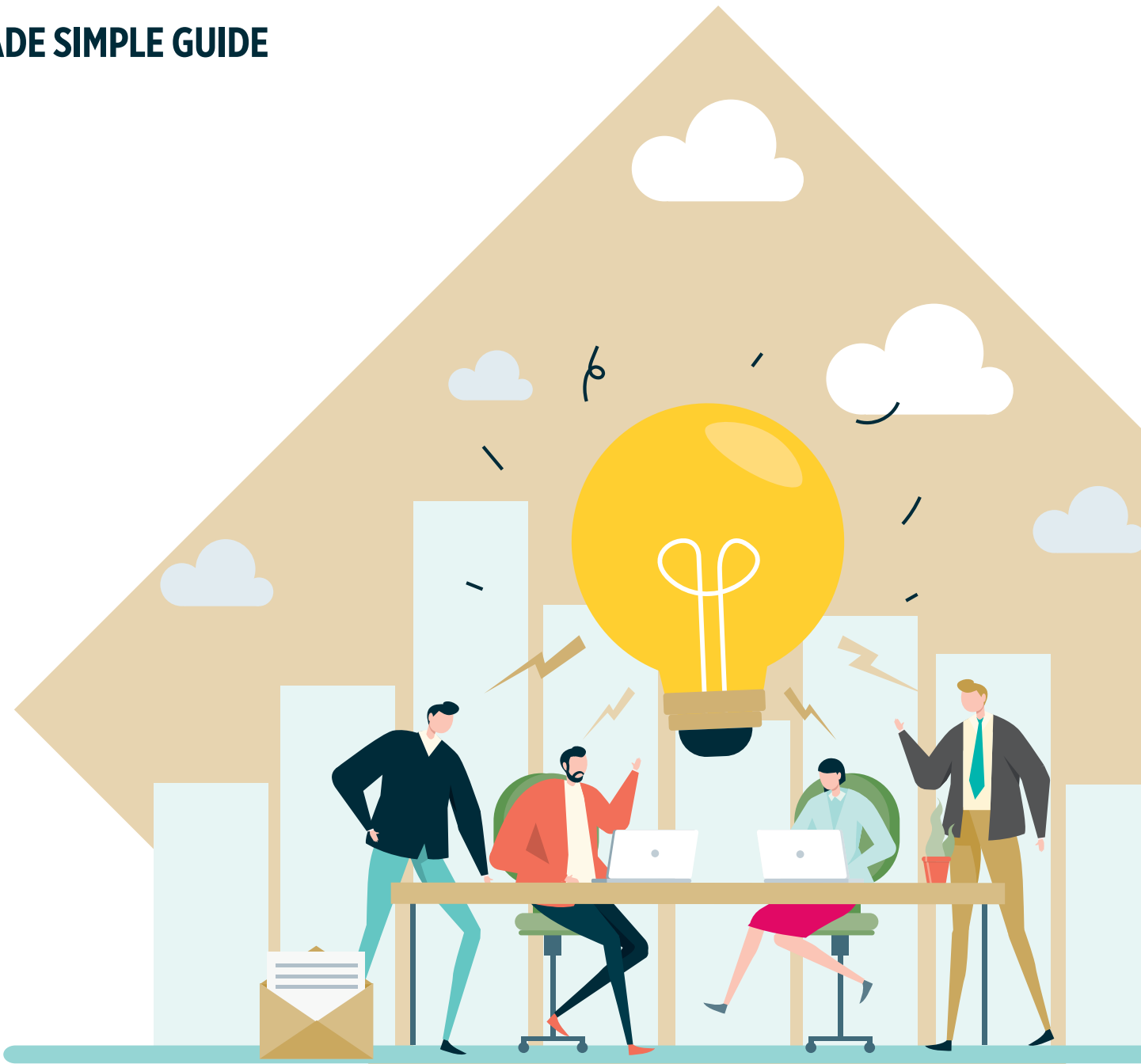


# BUY-IN OR BUY-OUT

MADE SIMPLE GUIDE





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# PART 1: INTRODUCTION

**PENSION SCHEME TRUSTEES FACE VARIOUS CHALLENGES IN MANAGING RETIREMENT OBLIGATIONS EFFECTIVELY, AND BUY-INS AND BUY-OUTS HAVE EMERGED AS POWERFUL OPTIONS TO MITIGATE RISKS AND PROVIDE FINANCIAL SECURITY.**

In this guide, we explore:

- ▶ the concept of buy-ins and buy-outs
- ▶ their benefits and considerations for both pension schemes and insurers
- ▶ the crucial elements of each transaction
- ▶ investment strategies
- ▶ effective communication with members.

## WHAT ARE PENSION BUY-INS AND BUY-OUTS?

Buy-ins and buy-outs, collectively known as ‘bulk annuities’ or ‘bulk purchase annuities’ are pension de-risking strategies employed by trustees to manage and transfer some or all of the risks associated with providing final salary retirement benefits.

A buy-in is when trustees enter into an agreement with an insurer, who assumes a portion of the scheme’s liabilities. This arrangement allows the trustees to reduce the scheme’s exposure to longevity, investment, interest rates, operational and sponsor covenant risks.

A buy-out involves a complete transfer of the trustees’ obligations to an insurer. This transaction provides a clean break for the trustees, transferring the liabilities to the insurer and winding up the scheme.

## WHY TRUSTEES MIGHT CONSIDER A BUY-IN OR BUY-OUT

Buy-ins and buy-outs enable trustees to transfer risks to insurers, providing stability and certainty in funding retirement obligations. By transferring these risks, trustees and scheme sponsors can manage their balance sheets, reducing exposure to market fluctuations and life expectancy increases.



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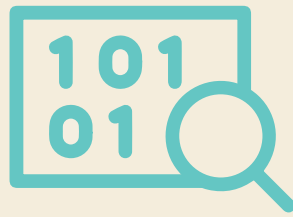
## WHY INSURERS MIGHT CONSIDER A BUY-IN OR BUY-OUT

Insurers have three compelling reasons to acquire pension scheme liabilities through buy-ins or buy-outs.

1. It extends the opportunity for insurers to diversify their portfolio and expand their business lines. Scheme assets offer insurers the chance to deploy their capital in different markets and sectors, potentially enhancing returns and spreading risk.
2. By assuming the risks associated with pension obligations, insurers can leverage their expertise in risk management and actuarial modelling to accurately price the liabilities and ensure adequate funding. This strategic move enables insurers to optimise their capital allocation and enhance their overall financial stability.
3. Insurers are able to build long-term relationships with pension schemes and their members.



# PART 2: SEVEN STEPS FOR BUY-IN OR BUY-OUT



## 1. ASSESS THE NEEDS OF THE SCHEME

The first step in the process involves a comprehensive assessment of the scheme's de-risking needs. Factors such as funding level, investment strategy, and risk appetite play a significant role in determining whether a buy-in buy-out strategy aligns with the trustees' objectives.

## 2. IMPROVE DATA AND BENEFIT ACCURACY

Insurers rely on member data and pension calculations to accurately price premiums and assess risk exposure. Ensuring that member data is up-to-date and accurate can significantly impact the terms of the transaction and ultimately influence the success of the de-risking strategy. By taking measures to enhance data accuracy, trustees can foster greater transparency, build trust with insurers, and secure more favourable outcomes.

## 3. ENGAGE WITH INSURERS

As de-risking volumes are anticipated to increase, it is critical that trustees position their scheme as an attractive proposition for investment. Trustees must collaborate with insurers, providing accurate and up-to-date member data and pension calculations to facilitate precise pricing and risk evaluation.

## 4. CONDUCT DUE DILIGENCE

During the due diligence stage of the buy-in or buy-out process, both trustees and insurers conduct their respective evaluations. They may engage with third-party experts to assist in the assessment process. These experts can include actuarial consultants, legal advisors, and investment managers. Their involvement adds an extra layer of expertise and impartiality to the evaluation, ensuring that all aspects of the transaction are thoroughly examined.

The goal at this stage is to assess each other's financial stability, track record in handling bulk annuity transactions, and overall suitability for the risk transfer. Through this collaborative effort with third-party experts, both parties gain a comprehensive understanding of the potential risks and benefits involved, leading to well-informed decisions and successful outcomes.



## 5. NEGOTIATE TERMS AND AGREEMENTS

During this stage, trustees and insurers negotiate terms and agreements for the transaction. Key aspects include pricing, contract terms, risk transfer mechanisms and any additional provisions specific to the scheme's needs

## 6. KEEP MEMBERS INFORMED

Poor communications can scupper a buy-out, so trustees need to plan the approach and be aware that some members may want to express their own views. There are certain buy-out communications that must be sent to members, such as the notice of wind-up. Others are discretionary, and for buy-in trustees technically don't need to tell members anything. But for both buy-in and buy-out a plan should be in place to keep members appropriately informed throughout. How much the trustees communicate, and what channels they use, is largely up to their judgement of what members will need and want.

## 7. IMPLEMENT THE BUY-IN BUY-OUT

During the implementation phase of buy-in or buy-out, the agreed-upon terms are put into action. This requires coordination and efficiency to ensure a smooth transition. Legal documentation is prepared, and data is shared and validated to ensure accuracy. Effective member communication is essential throughout the process, and compliance with regulatory requirements is closely monitored. The successful execution of the implementation phase depends on effective collaboration and oversight, ensuring a seamless and secure transfer of risks and assets for both parties involved.



# PART 3: DATA IS THE FOUNDATION OF SUCCESS

**RELIABLE DATA IS THE CORNERSTONE OF ANY SUCCESSFUL PENSION BUY-IN OR BUY-OUT TRANSACTION, AND KEY TO ACHIEVING OPTIMAL OUTCOMES AND BUILDING TRUST WITH STAKEHOLDERS.**

## THE SIGNIFICANCE OF RELIABLE DATA IN BUY-INS AND BUY-OUTS

Data forms the basis for assessing the scheme's financial position, calculating liabilities, and determining appropriate funding levels. Reliable data enables trustees to make informed decisions regarding de-risking strategies, identify potential risks, and evaluate the financial impact of transferring pension obligations. Furthermore, insurers rely on data to assess the liabilities they will assume and determine the premiums and pricing for buy-ins and buy-outs.

## THE CHALLENGES OF DATA ACCURACY AND CLEANSING

As data decays over time, inconsistencies, errors, and outdated information accumulate, making it difficult to rely on the accuracy of the data and to locate members.

When faced with incomplete or inaccurate data, insurers may be forced to make assumptions or estimates to complete their valuation. These assumptions can introduce uncertainties and potential discrepancies in the pricing and terms offered. Insurers may also need to allocate additional resources and time to address data discrepancies, leading to delays in the transaction process. By ensuring data accuracy through comprehensive cleansing services, trustees can enhance the insurer's confidence in their scheme's valuation and facilitate smoother and more favourable buy-in or buy-out negotiations.

Moreover, manual data cleansing processes can place a significant burden on scheme administrators. The complexity and volume of data make it susceptible to human error when handled manually. The risk of inadvertent mistakes, such as data entry errors, duplication, or inconsistent formatting, further exacerbates the challenges of data cleansing. These errors can propagate throughout the system, leading to inaccuracies in calculations, valuations, and financial projections. The cumulative effect of human error not only hampers the efficiency of the data-cleansing process but also undermines the overall reliability and integrity of the data. As a result, manual data-cleansing processes introduce unnecessary risks and potential setbacks in the buy-in or buy-out journey, which can ultimately impact the success of the de-risking strategy.

## THERE ARE TWO MAIN REASONS WHY DATA IS SO IMPORTANT TO ANY BUY-IN OR BUY-OUT TRANSACTION;

1. Accurate data provides a solid foundation for decision-making. Trustees can confidently assess their scheme's financial position, accurately calculate liabilities, and determine the optimal timing and approach for buy-ins or buy-outs. Accurate valuations enable trustees to negotiate favourable terms with insurers and make well-informed decisions that align with their objectives.
2. Reliable data instils confidence in stakeholders, including members, regulators, and insurers. It demonstrates the trustees' commitment to transparency and compliance with regulatory requirements. It enhances trust among stakeholders, facilitating smoother communication and collaboration throughout the buy-in or buy-out process. Insurers also gain confidence in the scheme's financial position, leading to more competitive pricing and better terms for the trustees.



# PART 4: PENSION LIABILITIES CALCULATIONS

## ACCURATE LIABILITIES CALCULATIONS ARE ESSENTIAL FOR TRUSTEES AND INSURERS TO ASSESS THEIR FINANCIAL OBLIGATIONS AND DETERMINE THE VIABILITY OF DE-RISKING STRATEGIES.

These calculations consider factors such as employee demographics, retirement ages and salary growth rates. Through robust actuarial models, these methodologies provide a framework for estimating the liabilities and funding requirements of pension schemes. The accuracy of these calculations is contingent upon reliable data and meticulous analysis, ensuring that trustees have a clear understanding of their financial commitments.

### REGULATORY REQUIREMENTS AND COMPLIANCE

Pension liabilities calculations are subject to a stringent regulatory framework designed to safeguard the interests of members and promote transparency. By adhering to these regulations, trustees can ensure the accuracy and reliability of their calculations.

### RISK MANAGEMENT CONSIDERATIONS

Accurate pension liabilities calculations play a pivotal role in effective risk management for pension schemes and insurers. By assessing the financial impact of de-risking strategies, such as pension buy-ins or buy-outs, these calculations help stakeholders evaluate the feasibility and affordability of such transactions.

### BENEFITS OF ACCURATE PENSION LIABILITIES CALCULATIONS

The benefits of accurate pension liabilities calculations extend beyond mere compliance and regulatory requirements. Trustees gain valuable insights into their financial obligations, enabling them to develop tailored de-risking strategies and optimise their scheme's long-term sustainability. Insurers, on the other hand, can assess risks more accurately, allowing for precise pricing and terms in buy-in or buy-out transactions.



# PART 5: INVESTMENT STRATEGY

THERE ARE SEVERAL KEY ASPECTS THAT SHOULD BE CONSIDERED FOR AN INVESTMENT STRATEGY.

## 1. INVESTMENT STRATEGY OBJECTIVES

The investment strategy for a scheme during buy-in and buy-out must align with the scheme's specific objectives. These objectives typically include:



When a trustee has agreed that a buy-out is its preferred strategy, preparing early is key. One of the most common and important questions at this stage is what blend of assets they should hold as they seek to enter the market and engage with insurers.

### THE SIMPLE ANSWER IS THAT IT DEPENDS.

For full buy-outs insurers will typically seek certainty around assets being sufficiently liquid and aligned to liabilities – this will help ensure they are able to settle the bulk annuity premium within agreed timescales.

For a smooth asset transfer, holding assets that an Insurer will take as payment makes sense. This is typically in the form of gilts and cash, so it pays to have a plan in place to transition to this type of portfolio as a scheme closes in on the transaction. Corporate bonds can be attractive too, though that is dependent on how they're held, and an insurer's appetite for them.

Where other asset classes are held however, schemes may need to sell these, so again, being prepared and planning early is vital.

As early as two to three years out from a desired buy-out, trustees should seek discussions with insurers to help gain insight into the process as well as preferred assets and begin to plan for the endgame.



## BUY-OUT VALUATIONS AND PRICE FLUCTUATIONS

Even after a scheme and the Insurer has settled on a price, the financial feasibility of a buy-out can become uncertain if not managed carefully. There are multiple moving parts to the transaction, and they are not immune to fluctuations based on market conditions, regulatory constraints, as well as an Insurer's appetite to complete.

It's crucial to note that there are steps trustees can take to control the impact of any volatility helping to mitigate against the risk of falling out of affordability.

Mechanisms such as price-lock whereby an insurer will advise in advance how much a premium will move, meaning schemes can prepare for any movements in pricing, and price-lock portfolio whereby the insurer agrees that their premium will be tracked in line with a portfolio of identifiable assets, such as gilts or bonds. This can be easier to understand, but vitally, a scheme could buy those assets and deliver them as payment. A gilt-lock portfolio is the same, though assets are exclusively gilts. An asset-lock is comprised of assets entirely held by the scheme, valuable as the scheme is immune against price movements. Insurers can also lock-in pricing for a period, known as a price-lock period. This is typically done for a six-to-twelve-week period. Insurers can tie Boundary Conditions to a price-lock period, however. This is when sufficient market movements can negate the insurer of its obligations to complete, allowing them to instead re-price.

A long price-lock period without any boundary conditions attached can be extremely valuable to schemes, however it's not always possible for a scheme to secure this. Insurers may only be willing to offer this to schemes or transaction of a certain size.

As with any major transaction, a high level of engagement, thorough preparation and time is required to ensure all parties arrive at a successful buy-out position.

# PART 6: CHOOSING AN INSURER FOR YOUR BUY-IN OR BUY-OUT JOURNEY

## THE ROLE OF INSURERS IN PENSION DE-RISKING

Insurers undertake the responsibility of assessing and pricing pension liabilities accurately, providing trustees with the opportunity to transfer the risks associated with providing retirement benefits. By assuming these risks, insurers enable trustees to reduce exposure to longevity and investment risks, ensuring greater stability and certainty in funding retirement obligations.

## WHY BUY-INS AND BUY-OUTS APPEAL TO INSURERS

Bulk annuity deals reached £28 billion in 2022, which was a 33% increase on the number of transactions in 2021. The bulk annuity market is growing rapidly, as pension schemes look to reduce their risk exposure and secure their members' retirement benefits while interest rates and funding levels are high.

For insurers, these transactions provide opportunities for portfolio diversification, allowing them to balance risk across different asset classes. By acquiring a portfolio of annuity contracts, insurers can manage their risk exposure more effectively and achieve greater stability in their overall investment portfolio. Additionally, bulk annuity purchases generate long-term stable cash flows, contributing to the financial sustainability and growth of insurers.

Insurers also gain the opportunity with bulk annuity transactions to expand their business lines and cross-sell to a new customer base. By providing comprehensive pension de-risking solutions, insurers can strengthen their market position, increase their portfolio diversification, and unlock new revenue streams.

## NAVIGATING THE REGULATORY LANDSCAPE AND COMPLIANCE

Like pension schemes, insurers must navigate a complex regulatory landscape and adhere to stringent compliance requirements. Regulatory bodies play a vital role in ensuring transparency, protecting pension scheme members, and maintaining market integrity. Insurers must uphold industry standards and complying with regulatory guidelines to safeguard the interests of all stakeholders involved.



# PART 7: A CHECKLIST FOR TRUSTEES CONDUCTING DUE DILIGENCE WITH INSURERS

## REVIEW FINANCIAL STABILITY

- ▶ Assess the insurer's financial strength, credit rating, and overall stability.
- ▶ Analyse the insurer's financial statements, including assets, liabilities, and solvency ratios.
- ▶ Consider the insurer's history of claims payments and ability to meet long-term obligations.

## EVALUATE TRACK RECORD AND REPUTATION

- ▶ Research the insurer's reputation within the industry and among its clients.
- ▶ Review the insurer's performance in managing similar arrangements.

## EXAMINE REGULATORY COMPLIANCE

- ▶ Check the insurer is fully compliant with regulatory requirements and industry standards.
- ▶ Verify that the insurer has the necessary licenses and approvals to operate in the pension and insurance sectors.

## ASSESS RISK MANAGEMENT PRACTICES

- ▶ Understand the insurer's risk management strategies and practices to mitigate potential risks.
- ▶ Evaluate how the insurer manages investment risks, longevity risks, and other relevant factors.

## ANALYSE INVESTMENT APPROACH

- ▶ Review the insurer's investment philosophy and strategies, particularly if the scheme involves investment components.
- ▶ Assess the insurer's historical investment performance and alignment with the trustees' investment goals.

## EXAMINE CONTRACT TERMS AND CONDITIONS

- ▶ Scrutinise the terms and conditions of the insurance contract, including pricing, fees, guarantees, and any potential penalties.
- ▶ Ensure that the contract aligns with the trustees' objectives and requirements.

## UNDERSTAND ADMINISTRATIVE PROCESSES

- ▶ Find out how the insurer handles administrative tasks, such as member enrolment, contributions, benefit payouts, and record-keeping.

- ▶ Evaluate the insurer's technological capabilities and tools for managing the scheme efficiently.

## REVIEW CUSTOMER SERVICE AND COMMUNICATION

- ▶ Assess the insurer's customer service quality, responsiveness and accessibility.
- ▶ Evaluate how well the insurer communicates with members before, during and after buy-out. Consider if their communications would dovetail well the scheme's. Ask if they can provide ready-made communications that could be used for members during the buy-out process.

## EVALUATE REINSURANCE ARRANGEMENTS

- ▶ Review any reinsurance arrangements the insurer has in place to mitigate risks on their end.
- ▶ Understand how reinsurance impacts the insurer's ability to fulfill obligations to the scheme.

## CONDUCT LEGAL AND REGULATORY ANALYSIS

- ▶ Engage legal experts to review the contractual terms and ensure they comply with pension and insurance laws.
- ▶ Verify that the insurer's practices align with legal and regulatory requirements.

## PERFORM ON-SITE VISITS AND INTERVIEWS

- ▶ Consider visiting the insurer's facilities to observe their operations first hand.
- ▶ Interview key personnel at the insurer to understand their capabilities and approach.

## COMPARE MULTIPLE INSURERS

- ▶ Evaluate multiple insurers to make an informed comparison of their offerings, strengths, and weaknesses.
- ▶ Consider obtaining proposals from different insurers to compare terms, conditions, and pricing.

Remember that due diligence is a comprehensive process that requires thorough research, analysis, and expert input. The goal is to select an insurer that aligns with the trustee's goals, minimizes risks, and provides reliable long-term service.

# PART 8: EFFECTIVE MEMBER COMMUNICATION IN PENSION BUY-INS AND BUY-OUTS

## CREATE A COMMUNICATIONS STRATEGY

Buy-in or buy-out can take a long time to complete. During a buy-out process, trustees will need to communicate at least the statutory minimum information to members. That includes a wind-up notice and, if applicable, a surplus consultation and information on AVC options or wind-up lump sums. Trustees should think about communicating more than just the minimum: to take their members along with them, set their expectations, and, for buy-out, help them transfer smoothly over to the insurer.

A communications strategy will help trustees decide what to say, when, and on which channels. A strategy can take into account what other communications will be sent out over that period - like newsletters, valuation results or pension increase notices. If trustees are planning other exercises along the way, like GMP equalisation, they should plan how buy-in or buy-out communications will fit around that in a way that makes sense for members.

Communications may be sent by post or email, and other information might be better placed on a website. Trustees might want to create a simple microsite that is quick and easy to update with the latest news. If some members are still employed by the sponsor, plan how communications will fit around the sponsor's schedule.

When putting together a strategy, trustees should also consider what might go wrong. In a minority of cases, members oppose buy-in or buy-out in significant numbers. There have even been cases where trustees have abandoned the process in light of member opposition. There can be several reasons for this. Consider how the information shared with members might land with them, and what can be done to help them feel confident and secure.

## SET THE RIGHT TONE

Overall, communications should be simple, straightforward, and fundamentally positive. They should get to the point and frame the change as the good news that it is.

Trustees should not underestimate the importance of positive framing. If communications only stick to the facts, members could easily misunderstand the reasons behind the change. They might think the scheme or sponsor is in trouble, or their benefits are going to change.

### Don't say:

'Your pension fund is changing, and an insurer is taking over. You won't be able to contact the scheme anymore, as it won't exist. We'll let you know how you can transfer out if you want to, and will write again when it's all done.'

### Do say:

'Your pension scheme is in such a strong position that we can now look at achieving an enhanced level of security for your benefits, with a 'buy-out'. This means an insurance company will take over-paying your pension (which won't change). We'll have done our job for you, and the scheme can be wound up. We'll be in touch with more good news very soon.'



## 6 PRINCIPLES FOR TELLING MEMBERS ABOUT BUY-IN AND BUY-OUT

### 1. Tell members that their benefits won't reduce

Unexpected letters about pensions can make for an unwelcome surprise. Many members who open one will immediately fear the worst. Anything that comes before the information they most want to hear – that their overall benefits won't change – will most likely be skimmed over.

Trustees should try and get this crucial message as far up the page as they possibly can. Once the audience is put at ease, they're more likely to read and absorb the rest of what you want them to know.

### 2. Make it clear that this is good news

People are used to news stories about pension schemes getting into trouble and members losing money. Against that background, an insurance company getting involved in the scheme's payments could sound to a member like something's gone badly wrong.

Trustees should reassure members that the pension fund isn't in trouble – quite the opposite. Emphasise that the money in the fund is being used to make a very large insurance company, backed by big cash reserves, responsible for funding some or all of the scheme's benefits. These insurance companies specialise in managing money and paying pensions in this way, so it makes sense to involve one of them. It reduces risk and makes the financial future of all members even more secure. Members could also be told that this is very common – something lots of pension schemes are doing.

### 3. Think about segmenting audiences

A scheme might be going through a process that will only include some members. And trustees might also be talking to a group of members about other options for taking their benefits. If this is the case, it's really important to explain to all members that reducing risk in the scheme is a good thing for everyone. Then segment communications so that people only get more details when those details apply to them.

### 4. Use everyday language

Whenever writing to members it's a good idea to use language that can easily be understood. Very few people know what a 'bulk annuity purchase' or a 'section 32 pension buy-out' is, so think about whether that phrase is needed at all. 'Buy-in' or 'buy-out' is easier to digest, but make sure it is explained what it is before any more is said about it.

Trustees should think about describing what's happening in the clearest possible terms: we are buying an insurance policy that reduces the burden on the scheme and makes members' benefits even more secure.

### 5. Signpost members to more information

No matter how clearly and positively a buy-in or buy-out is explained, some members may still worry. Trustees could host a well-organised, well-written Q&A page on a website and that will be enough for the vast majority of members. But for those who want more, trustees should make it easy for them to get in touch, and let them choose between phone, email and post. If there is a group of members who are concerned about what's happening, consider inviting them to a meeting - either virtually or in person, to hear what they have to say.

### 6. Keep it consistent as the changes are implemented

Trustees may well do a good job of explaining a buy-out. But what happens when the insurer steps in and the member becomes a policyholder? A carefully planned comms handover between the trustees and the insurance company will help people know what's happening and feel in safe hands. Keep terms consistent and cover letters short. This serves everybody's interests – reducing anxiety as well as calls to any admin teams.

# PART 9: IMPLEMENTING THE BUY-IN OR BUY-OUT

THE CULMINATION OF A SCHEME'S JOURNEY TO A BUY-IN OR BUY-OUT INVOLVES A SERIES OF METICULOUSLY ORCHESTRATED STEPS. THIS PHASE MARKS THE TRANSITION FROM THE PLANNING AND PREPARATION STAGES TO THE ACTUAL EXECUTION OF THE TRANSACTION.

## DOCUMENTATION REVIEW AND AGREEMENT

A comprehensive review of all documentation related to the transaction should include the contractual agreements, investment policies, and any other legal documents governing the scheme. All parties involved, including the trustees, the insurer and legal advisors, should carefully assess and confirm the accuracy and completeness of these documents to ensure a seamless transition.

## PAYMENT ARRANGEMENTS

The agreed-upon premium for the buy-in or buy-out must be transferred from the scheme to the insurer, and the payment structure should align with the terms of the transaction. Ensuring that funds are readily available and payments are made on time is essential to meeting regulatory requirements and securing the benefits for scheme members.

## DATA TRANSFER AND VALIDATION

Data transfer involves the seamless migration of member records from the scheme to the insurer. This data should undergo thorough validation to confirm its accuracy and completeness. Any discrepancies or errors must be rectified promptly to avoid complications during the transition.

## BENEFIT AUDIT

A comprehensive benefit audit should be conducted to assess the accuracy and completeness of all scheme obligations, ensuring they align with the transition. This audit confirms that the benefits to be transferred to the insurer are well-defined and properly accounted for.

## BENEFIT SPECIFICATION

Clear and precise benefit specifications should be outlined, detailing the terms, conditions, and any changes in benefits resulting from the buy-in or buy-out. This specification provides transparency to members and ensures compliance with regulatory requirements.

## MEMBER CONSENT (IF REQUIRED)

In some cases, member consent may be required before proceeding with a buy-in or buy-out. This is typically relevant when there are changes to the terms of the benefits or if members need to make choices regarding their benefits. Clear communication and member education are essential to obtaining necessary consents while ensuring members fully understand the implications of the transaction.





### REGULATORY AND LEGAL COMPLIANCE

Pension schemes must ensure that all aspects of the transaction adhere to relevant regulations, including reporting and disclosure obligations. Legal advisors play a crucial role in navigating the complex regulatory landscape and ensuring that all necessary approvals are obtained.

### TRUSTEE AND LEGAL APPROVAL

Before proceeding, the trustees and legal advisors must grant their approval for the buy-in or buy-out transaction. This step involves a comprehensive assessment of the transaction's terms and alignment with the trustees' objectives.

### ADMINISTRATIVE TRANSITION

The administrative transition involves shifting responsibility for the management and administration of benefits from the trustees to the insurer. This may include the transfer of records, member communications, and administrative processes. A well-planned administrative transition is essential to ensure that members continue to receive their benefits without interruption.

### DATA CLEANSING AND CONVERSION

Data cleansing involves identifying and rectifying any data inconsistencies, duplications or inaccuracies. The data should also be converted into a format compatible with the insurer's systems to facilitate a smooth transfer.

### RISK TRANSFER AND LIABILITY ASSUMPTION

This step involves a formal agreement where the insurer assumes responsibility for the benefits covered under the transaction.

### FINALISATION AND CLOSURE

The finalisation and closure phase marks the successful completion of the buy-in or buy-out. All elements of the transaction, including payments, data transfer and regulatory compliance, should be confirmed and documented. This phase often involves the issuance of final reports and certificates to provide closure to all parties involved.



# PART 10: CONCLUSION

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Implementing a buy-in or buy-out for a pension scheme is a precise process that requires attention to detail, compliance with regulations and clear communication with all stakeholders. By carefully navigating each of these critical components, trustees can successfully transition from their existing obligations to a secure and well-managed future for their members, ensuring the long-term sustainability of retirement benefits.





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