PENSIONS AND LIFETIME SAVINGS ASSOCIATION

ACCESSIBILITY AT OUR LOCAL AUTHORITY CONFERENCE

HERE'S AN OVERVIEW OF HOW OUR EVENT IS WELCOMING AND INCLUSIVE FOR EVERYONE.



Wyboston Lakes Resort is a fully accessible venue with ground-floor facilities including accessible toilets and ramp access to the outdoor relaxation areas.

Accessible bedrooms feature wet rooms, grab rails, and emergency pull cords, and are located on the ground floor.

Assistance dogs are welcome – please let us know in advance.

BSL interpreters are welcome to attend with delegates.

For those with visual impairments, we can reserve seats at the front of the auditorium and maintain bright lighting. Large-format programmes are available on request.

Induction loops are available in the main conference rooms, with portable loops provided across the site.



St Neots is the nearest train station (4 miles from the venue) and is wheelchair accessible.

ARRIVING BY CAR:

Designated disabled parking bays are located near main entrances, with ramp access to reception areas and hotel rooms.

ARRIVING BY TAXI:

The hotel is a 10-minute taxi ride from St Neots and Sandy train stations.

You can visit the **venue's website** for full details of how to get to Wyboston Lakes by car, train, or plane.



Accommodation at Wyboston Lakes on Monday 16 June and Tuesday 17 June is included in most delegate registrations unless other arrangements have been made. Rooms include a double or twin bed and internet access.

Bedrooms will be allocated across three sites within the resort. Please inform us during the registration process if you have any specific access requirements.

For further information about the Wyboston Lakes Resort, please visit the **venue's website**.



We can accommodate any dietary requirement. Please let us know when registering your place at the conference.

Menus will be available in the PLSA event app from Monday 2 June, and allergen information will be provided at serving stations or by waiting staff during the conference dinner.

ADDITIONAL SUPPORT

Fridges can be provided in guest rooms for medical purposes if required (subject to availability).

Delegates may return to their rooms for sensory breaks or explore the surrounding area of the venue. More information on the delegate experience at the Wyboston Lakes Resort, including a wellness walk, can be found here. Wellbeing initiatives are also part of the conference programme.

CONTACT US:

If you have accessibility questions or need help registering, please contact our Registration Manager, Nikolina Hudi, at **nikolina.hudi@plsa.co.uk**